

Customer Story

Strongpoint Takes Learning Higher For An Education Tech Company

Our customer, a publicly traded learning platform, believed that every problem has a solution. So when they came to Strongpoint looking for ways to simplify their reporting requirements, we were happy to help.

For our customer, staying accountable meant keeping track of every change to their Salesforce Org. Prior to installing Strongpoint, their admin team manually documented every change. Not only was this time-consuming, it was error-prone — often, important changes would be mis-documented or lacking key details, leading to problems for their internal auditors.

We set our customer up with our **Enterprise Governance** product, allowing them to automatically, accurately document all changes, and collect detailed records in the process. As a result, their Salesforce admins save time and reduces uncertainty, while their internal teams can easily access the information they need to get audit-ready.

THE CUSTOMER

A publically traded learning platform offering online textbooks, study aids and other tools

THE PROBLEM

A cumbersome, error-prone process for meeting their compliance requirements.

THE SOLUTION

Automated documentation and change reporting to make the audit process easier and more predictable

STRONGPOINT PRODUCT

Enterprise Governance